NETGOINC



CORECOMPETENCIES

Technology Infrastructure Design - IT Modernization is continuously retaining, extending, and modernizing legacy computer assets. In addition to saving money, modernizing information systems, confronting cybersecurity threats and offer high-potential technologies i.e. next-generation automation and provisioning—in the public sector. NetGO specializes in the following:

Software Defined Data Center - With the Next-Generation Data Center comes reduced costs, system downtime, fewer resource consumption, increased IT workload speed, efficiency, agility and performance. Manual, predicable, and repeatable tasks are replaced by automation. With traditional hardware now converted to software, the data center footprint is also decreased. NetGO professionals assess and establish vendor-agnostic solutions that best fit the business' mission.

Cloud Computing - Computing based on the internet, where applications are accessed and managed remotely on a cloud provider's infrastructure. Some of the many benefits include flexibility, scalability, efficiency, and disaster recovery. NetGO Cloud Architects cater to the business and technical benefits of switching to a cloud model. Is there value in switching from CapEx to OpEx? How will your data in the cloud be secured to the highest encryption standards? NetGO will help solve all the advantages and disadvantages of a cloud design.

Digital Strategy Consulting - Digital strategy consulting is a service offered by NetGO that helps organizations develop a comprehensive digital strategy that aligns with their business objectives and leverages technology to achieve their goals. Our team of experienced digital strategists works closely with clients to understand their unique challenges, identify opportunities, and develop a roadmap for success.

Data Analytics and Business Intelligence - Data analytics and business intelligence is a service offered by NetGO that helps organizations make informed business decisions by leveraging data insights. Our team of experienced data analysts and business intelligence experts works closely with clients to analyze data, identify trends, and provide actionable insights that support their business objectives.

IT Service Management Services - NetGO's IT Service Management Services help organizations to optimize their service delivery processes, reduce the time and cost of service delivery, and improve the quality of service delivery. Our ITIL-based service management solutions provide a framework for managing and delivering IT services, while our service desk implementation and support services provide end-to-end support for managing service requests and incidents.

Enterprise Resource Planning (ERP) Solutions - NetGO offers Enterprise Resource Planning (ERP) solutions as a service to organizations seeking to optimize their business processes and operations. ERP is a type of software that enables organizations to integrate their business processes and automate their operations, providing a centralized system for managing various functions such as finance, human resources, procurement, inventory management, and more.

Customer & Product Experience Management (CX) - NetGO provides Customer & Product Experience Management (CX) services to help organizations enhance their customers' experiences and achieve higher levels of customer satisfaction. Our CX services are designed to enable organizations to deliver products and services that are customer-centric, and to improve the customer journey across all touchpoints.



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Cybersecurity & Compliance Services - NetGO offers Cybersecurity and Compliance Services to help organizations manage their cybersecurity risks, comply with regulations and standards, and protect their critical assets. Our services are designed to enable organizations to identify vulnerabilities, assess risks, and implement effective security and compliance programs.

Portfolio & Program Management as a Service - NetGO offers Portfolio & Program Management as a Service to help organizations plan, prioritize, and manage their projects and programs effectively. Our services are designed to enable organizations to optimize their resources, minimize risk, and achieve their business objectives. Our experienced consultants work closely with clients to identify their business goals and objectives, assess their portfolio and program management practices, and identify areas for improvement. We then design and implement tailored portfolio and program management solutions that meet the unique needs of each organization.

Process Automation & Workflow Design - NetGO offers Process Automation Services to help organizations streamline and automate their business processes, reducing costs, improving efficiency, and enhancing customer experiences. Our services are designed to enable organizations to automate repetitive and manual tasks, freeing up resources to focus on higher-value activities.



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SUPPLEMENTAL SECURITYCOMPETENCIES

Application Security - Web-based applications are continually vulnerable to cyber threats. NetGO Next-Gen security practices include application security tools such as web and application-based firewalls, intrusion detection and prevention, and other security devices to prevent cyber-attacks.

Information Security - Confidentiality, Integrity, and Availability are paramount in securing information. NetGO specializes in the data transport layer, employing encryption technologies, allowing for secure communication of assets.

Information Assurance - Every organization identifies its information assets and the systems and applications that store, compute, and network them. Ensuring security for private or personally identifiable information, NetGO analyzes the risk management of its clients. NetGO's risk assessment guides an organization on how to devote resources and controls to mitigate risk.

Zero Trust Security - This holistic network security model prevents successful data breaches by eliminating the theory of trust in an organization's network architecture. No one is trusted by default from inside or outside the network, and authentication is required to gain access to resources. This security architecture becomes especially important when company data is spread across multiple locations within a single cloud provider or multiple cloud vendors. NetGO Firewall experts endorse next-generation firewalling through micro-segmentation of perimeters, and border security within the company network.

NETGOINC



PASTPERFORMANCES

FEDERAL

U.S. Department of State - Bureau of Consular Affairs

U.S. Department of Health and Human Services – Food and Drug Administration

U.S. Department of Homeland Security – Cyber & Infrastructure Security Agency

U.S. Department of Labor – Mine Safety and Health Administration

OPM – Office of Personnel Management

CFTC – Commodity Futures Trading Commision

SOUTHCOM - United States Southern Command

USAID – Office of U.S. Foreign Disaster Assistance

FDIC - Federal Deposit Insurance Corporation

PRIVATE

Verizon - Verizon Wireless

Crowley – Crowley Maritime

Noblis - Noblis Inc

HumRRO - Human Resources Research Organization



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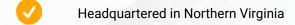
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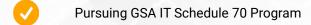
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COMPANYDATA







Pursuing Women-Owned Small Business Program (WOSB)

Pursuing 8(a) Small Business Program

Full-Time Mid-Level to Senior professionals diligently applying industry best practices such as FISMA, NIST, CMMI, PMBOK and PMP.

DEPARTMENT OF STATE – BUREAU OF CONSULAR AFFAIRS



The Bureau of Consular Affairs' (CA) mission within the U.S. Department of State is to protect the millions of lives and interests of U.S. citizens overseas. Services are provided to Americans through American embassies and consulates all over the world. Citizens are served during their most important moments - births, deaths, disasters, arrests, and medical emergencies. CA is also responsible for the welfare and protection of U.S. citizens abroad, issuing passports and other documentation to citizens and nationals, and for protecting U.S borders and facilitating legitimate travel to the United States.

To assist CA in meeting its goal, NetGO has been spearheading the network modernization, implementation, and management of CA's entire enterprise network infrastructure. NetGO leads the network operations, engineering, security, and innovation of the network and firewall infrastructures of CA's primary and backup datacenters.

Challenged by three aging data centers consisting of legacy equipment, IT was the primary factor Consular Affairs was falling behind in its core mission. IT faced several obstacles that required immediate resolution:

- · The Legacy Equipment was Not Scalable.
- The Infrastructure was Complex, Expensive, and Stagnant.
- Poorly Planned LAN/WAN Architecture led to Operational Outages.
- Network Security Concerns as a result of Security Breach.
- · Long Delays for Application Time to Market.

Recognizing that the data centers house mission critical applications accessed by U.S. citizens and Visa seekers all over the world, NetGO implemented best-practice solutions:

- Zero Trust Architecture spanning across all Department of State bureaus, through Next-Generation Firewalling, Micro-Segmentation of all perimeters, and Border Security across thousands of Department of State networks.
- High-Availability LAN/WAN Design of Primary and Secondary circuits configured with IPsec tunnels for Secure Data Transport.
- Local and Global Traffic Managers placed across the Zero Trust Network, locally within the Data Center and across sites, allowing for Increased Application Performance, Availability, and Flexibility.
- Next-Generation Firewall placement across Department of State's Zero Trust Network for Enhanced Security, through Deep Packet Inspection at the Application Layer. (see Figure 1)
- Highly Encrypted Connectivity from On-Premise to Cloud Hosted Applications that contain laaS for use by Developers and Testers, and SaaS i.e. Office 365.
- Large Scale Deployment of Converged and Hyperconverged Infrastructures for Workload Optimization, Scalability, and Agility.
- · Software-Defined Networking for Centralized Management and Accelerated Service Delivery by way of Virtual Network Provisioning.
- End-To-End Monitoring and Alerting Tools creating Full Application, System and Network Visibility for the customer.

DEPARTMENT OF STATE – BUREAU OF CONSULAR AFFAIRS



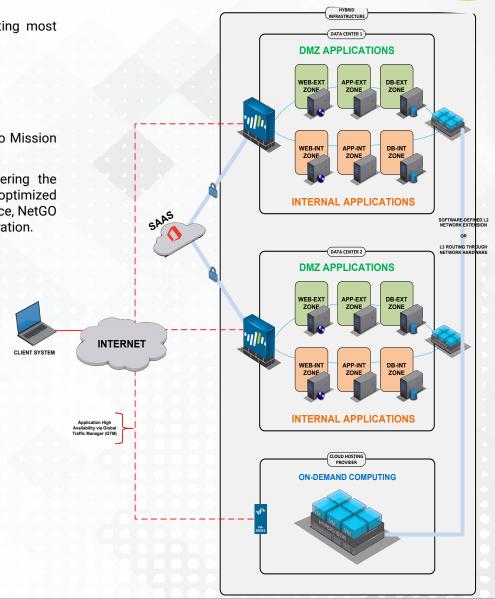
The Key Results Include:

- Highly Secure Application Layer Inspection of Data Center Traffic preventing most Cyber-Attacks. (see Figure 1)
- · Simplified Management and Administration of Systems.
- Rapid Self-Service Delivery, from 3+ Months to 1 Hour.
- · Improved System Agility and Ability to Scale Up or Down.
- · Improved High Availability of Systems and Applications.
- Full End-to-End Visibility allowing for Faster Root Cause Analysis.
- Automation resulting in System Self-Healing and Minimal Negative Impact to Mission Critical Applications.

As a result of this successful modernization project, NetGO is now pioneering the cloud enablement phase of Department of State's data centers. With a fully optimized next-generation data center built on standardization, virtualization and convergence, NetGO is leading the final stages of a fully hybrid data center by automation and orchestration.

Tools and Technologies:

- Palo Alto Networks Panorama Network Security Management
- FORCEPOINT Security Management Center
- VMware NSX-T Data Center
- VMware vSphere
- F5 BIG-IP LTM/GTM
- SolarWinds Network Management Suite
- Zabbix Metric Collection
- · AppDynamics Application Performance Management



DEPARTMENT OF HEALTH AND HUMAN SERVICES – FOOD AND DRUG ADMINISTRATION



The Food and Drug Administration (FDA) is responsible for protecting the public health by ensuring the safety, efficacy, and security of human and veterinary drugs, biological products, and medical devices; and by ensuring the safety of our nation's food supply, cosmetics, and products that emit radiation.

NetGO has been supporting the FDA CTO office with a focus on achieving the agency's vision for a modernized IT. NetGO provides the FDA CTO with Digital Strategy, Enterprise Architecture, Modernization, IoT, Cloud Computing, DevOps, Mobile Device Management (MDM), Mobile Applications, Data Science, Big Data, Data Analytics, Business Intelligence, and Cyber Security Services. The NetGO Project Team is flexible and agile to adapt to the changing priorities of the CTO office, while spearheading the strategic plan for the entire agency and enterprise architecture framework for FDA.

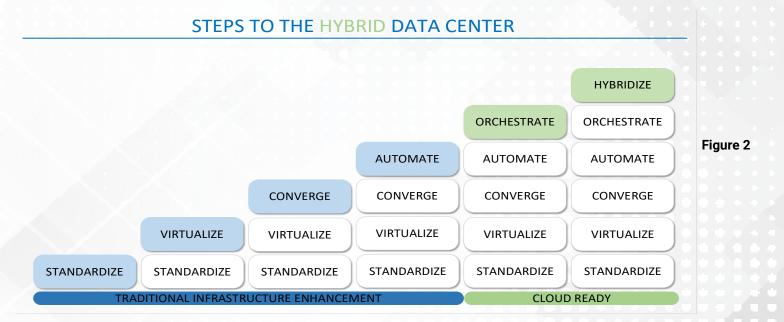
Over the past year, NetGO has migrated several applications from on-premise to the AWS Cloud, enabling seamless user transition to the new cloud platform. Through education and exceptional support, NetGO has lessened the learning curve in the FDA customer base.

In addition to the cloud migration services, NetGO helped create customized Executive Dashboards on the SolarWinds platform. The FDA CTO, CIO, and OCIO recognize this accomplishment, as the original SolarWinds platform does not offer this custom-built feature.

On all projects in this effort, the NetGO team applied JIRA Software for project planning, tracking and managing major projects. Through this tool, NetGO has created user stories and issues, planned agile sprints and distributed tasks across the team.

Tools and Technologies:

- AWS Cost Management/Compute/Database/IoT/Migration & Transfer/Networking & Content Delivery/Security, Identity & Compliance
- SolarWinds Customized Dashboards API
- ATLASSIAN Jira Software/Confluence



VERIZON – VERIZON WIRELESS

verizon

Verizon is a multinational telecommunications conglomerate that serves millions of customers worldwide. As the company continued to grow and expand its operations, it became clear that it needed a more robust and scalable IT service management platform to support its rapidly evolving needs. After evaluating several options, Verizon chose ServiceNow, a leading IT service management platform that could provide the flexibility, scalability, and functionality it required.

Verizon sought the expertise of both NetGO and KPMG to ensure a successful rollout of the ServiceNow platform. Through their partnership with KPMG, NetGO provided valuable insights in digital strategy consulting, data analytics, and business intelligence to help Verizon gain a deeper understanding of its current IT service management capabilities and identify areas for improvement. Moreover, KPMG and NetGO's extensive experience in IT service management allowed them to collaborate with Verizon in designing, configuring, and implementing the ServiceNow platform in a seamless manner.

The implementation of the ServiceNow modules played a crucial role in Verizon's IT service management transformation initiative. With the successful implementation of these modules, Verizon was able to enhance its incident management, problem management, change management, and service catalog management capabilities. This resulted in a more efficient and effective IT support process, providing customers with a better overall experience.

Delivery KPIs

- NetGO provided knowledge/training content and facilitated the training of over 10,000+ employees on the incident and change management modules in ServiceNow
- NetGO, through its partnership with KPMG established the Configuration Management Database (CMDB) in ServiceNow which provided Verizon with a single source of truth for their IT Assets. This resulted in fewer unplanned outages and service disruptions, which allowed Verizon to save an estimated \$30M over 5 yrs in associated costs related to lost productivity, customer dissatisfaction and lost revenue.
- Legacy Application Savings: By adopting ServiceNow, Verizon was able to retire all their legacy applications that handled different IT service management functions/processes thereby saving them \$700,000 annually as the implementation reduced the need for application support and maintenance across all business units and geographies. Total savings over 5 yrs was approx 3.5M
- As a result of these operational efficiencies, the organization was able to reduce the time and resources required to manage IT service management processes. The average time to resolve incidents was reduced by 30%, while the average time to complete service requests was reduced by 10%.
- Overall, retiring several legacy IT service management platforms and consolidating onto ServiceNow helped Verizon saved approximately \$45M in operational expenses